



OVERVIEW OF FLOW SOFTWARE

FLOW Integration software is a flexible rapid integration development application that manages data integration and EDI transactions between disparate internal & external business systems. Companies realise one or more of the following benefits by using **FLOW** software....

- **Reduce** business operating costs & data processing times by automating the importation and extraction of data between internal business applications as well as external trading partners
- **Eliminate** manual data entry costs & data inaccuracies
- **Automate** business workflows & system interactions
- **Enhance** productivity by way of better data accessibility & customer service
- **Reduce** integration project deployment time, costs, complexity & risks

FLOW software was created to be a cost effective solution for all sizes of organisations. Companies have realised immediate savings and returns on investment.

Below is a brief outline of some examples how **FLOW** software has been used by different organisations:

ERP / Accounting Systems

- Integrate customer and product data from the financial system with other business applications;
 - CRM
 - eCommerce websites
 - Procurement & Quoting systems
 - Asset management applications
 - Managed Print Service applications
 - CRM
 - Warehouse management systems
 - Point of sale
 - Service desk management and ticketing applications
 - SaaS and cloud based applications
 - Courier Companies
 - 3rd Party Logistics (3PL) organisations

- Integrate customer sales orders or supplier purchase orders data from other business applications.
- Extract invoice data and distribute invoice documents as an EDI file or PDF document via email.
- Extract invoice data from other business applications, integrate with the ERP / Accounting system and distribute invoice documents.

EDI

EDI is standards based approach for sending and receiving trading documents electronically between trading suppliers and customers.

- Receive and send purchase orders
- Receive & send order confirmations
- Receive and send dispatch advices / advanced shipping notices
- Receive and send invoices

eCommerce Websites

- Integrate and synchronise product, pricing, inventory and customer data with ecommerce websites, marketplaces, affiliates and shopping comparison sites.
- Extract customer orders and integrate data with back office business systems, trading suppliers or 3rd Party Logistics/Distribution centres.

CRM

Manage the integration of data between CRM systems like salesforce.com & Microsoft CRM or other similar systems.

- Accounts
- Contacts
- Address
- ABN/ACN
- Product Catalogues
- Pricing
- Quotes
- Sales Orders
- Invoice



Procurement & Quoting Systems

Manage the integration of data between Procurement and Quotation systems like Coupa, IT Quoter or other similar systems.

- Product catalogues
- Quotes
- Customer Sales Orders
- Supplier Purchase Orders
- Supplier Invoices

Enterprise Document Management Systems- Accounts Payable

- Integrate scanned document metadata and image URL with an ERP system.... for example:
 - Invoice number
 - Invoice date
 - Supplier
 - Invoice total
 - Line details
- Reconcile scanned invoice metadata with purchase order data from an ERP system and generate alerts where there is a mismatch.
- Integrate scanned invoice metadata with purchase order data from an ERP system into a workflow application for approval or data enhancement.

Facilities Management

Integrate asset management and work task data between a company's business systems and their outsourced facilities management service provider's system.

Email & FTP Servers

Monitor email addresses or external FTP sites for files and attachments to upload into a business application

- Product catalogues and price lists from suppliers
- Sales Orders
- Purchase orders
- Service tickets

Reports

FLOW software has an inbuilt flexible report writer that can generate a variety of reports including invoices, pick & pack documents and courier manifests. Based on specific requirements, these reports can be printed, faxed or emailed as a PDF document or embedded in an email in a HTML format.

FLOW software can:

- Process files attached to an email, received via FTP(s), sFTP & HTTP(s) transports or located in local folders
- Consume and publish web services
- Connect to databases using native libraries or ADO or ODBC drivers
- Read and create flat, multi-level flat, EDI and xml files

